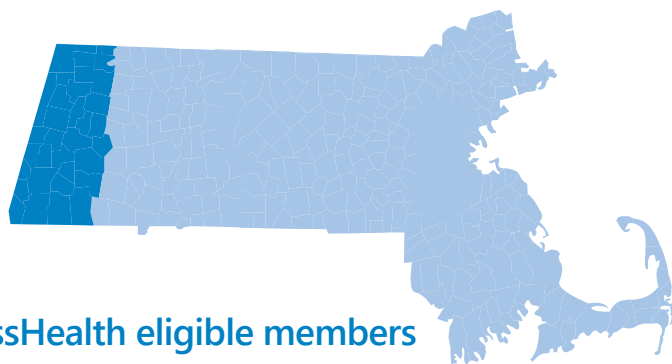


Berkshire Fallon Health Collaborative



An Accountable Care Organization (ACO) for MassHealth eligible members

Berkshire Fallon Health Collaborative (BFHC) is a MassHealth ACO—a partnership between Fallon Health and Partnership for Health in the Berkshires PHO, which includes Berkshire Health Systems, Inc., Community Health Programs, Inc., and the majority of Berkshire County community physician practices. Fallon Health is a leading health care services company that has been providing care to MassHealth members for over 45 years. Its mission is, *Improving health and inspiring hope*. Members of BFHC will have all their health care managed by their PCPs.

Some important things to note about Berkshire Fallon Health Collaborative:

- Members receive most of the same services covered under the MassHealth program, plus additional benefits and healthy “extras” offered by Fallon Health.
- This plan provides services for substance use disorder and mental health benefits.
- Members have access to the Oh Baby! program, which offers a free convertible toddler car seat to expecting parents. Plus, women who are pregnant receive reimbursement for completed childbirth or sibling classes and other free educational resources.
- Members receive support and counseling services for tobacco addiction through Fallon Health’s Quit to Win program.
- Case Management programs are available for those with complex conditions, and Disease Management programs for heart disease, diabetes, chronic obstructive pulmonary disease, and asthma.
- This plan offers Teladoc®, a benefit allowing your patients to speak with a U.S. board-certified doctor by phone, video or mobile app—just in case they can’t get in touch with you for non-emergent situations.
- Members must choose a PCP from the BFHC network.
- PCP referrals are not required for specialty care when referred to a BFHC Core provider.
- PCP referrals are required for BFHC Affiliate providers.
- Out-of-network services, including specialty care visits, require prior authorization from the Plan.
- Fallon Health will allow 30 days for a retroactive entry of a PCP referral.

Visit fallonhealth.org/Berkshires for more information.



Members are not eligible for It Fits! or infertility treatment.