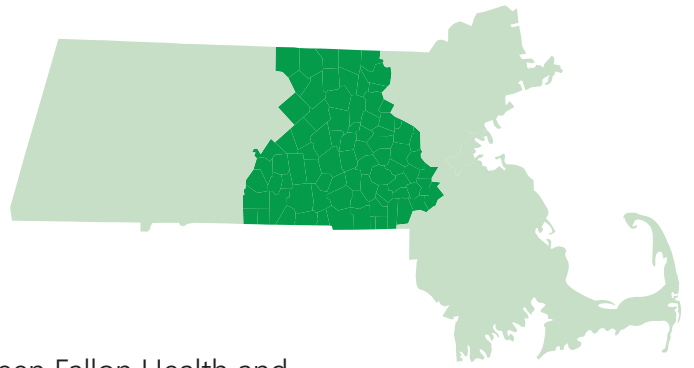


Fallon 365 Care

An Accountable Care Organization (ACO) for MassHealth eligible members



Fallon 365 Care is a MassHealth ACO—a partnership between Fallon Health and Reliant Medical Group. As a MassHealth ACO, Fallon 365 Care is responsible for coordinating member care, enhancing the role of the Primary Care Provider (PCP), and delivering a more integrated and improved member experience. The Fallon 365 Care service area includes cities and towns in Worcester, Middlesex, Hampden, and Norfolk counties.

The Fallon 365 Care provider network consists of all Reliant Medical Group (RMG), in addition to a small affiliate network of providers.

Some important things to note about Fallon 365 Care:

- Members receive most of the same services covered under the MassHealth program, plus additional benefits* and healthy “extras” offered by Fallon Health.
- This plan provides services for substance use disorder and mental health benefits.
- Members have access to the Oh Baby! program, which offers a free convertible toddler car seat to expecting parents. Plus, women who are pregnant receive reimbursement for completed childbirth or sibling classes and other free educational resources.
- Members receive support and counseling services for tobacco addiction through Fallon Health’s Quit to Win program.
- Case Management programs are available for those with complex conditions, and Disease Management programs for heart disease, diabetes, chronic obstructive pulmonary disease, and asthma.
- This plan offers Teladoc®, a benefit allowing your patients to speak with a U.S. board-certified doctor by phone, video or mobile app—just in case they can’t get in touch with you for non-emergent situations.
- Members must choose a PCP from the Fallon 365 Care primary network.
- Fallon 365 Care affiliated providers will require a referral which is generated out of ProAuth by the PCP.
- Fallon Health will allow 30 days for a retroactive entry of a PCP referral.
- Out-of-network services require prior authorization.

Visit fallonhealth.org/365care for more information.



*Members are not eligible for *It Fits!* or infertility treatment.